



NETWORK RENEWAL INSTRUCTIONS

Your renewal package contains...

- ▶ ExtendSim Network CD
- ▶ Site.tmp file – emailed to you or on the License Customization Files CD



License Information

Serial Number

Product Name & Code

Current Version

Date Sent

IMPORTANT INFORMATION - before you begin

- You are receiving this package because you renewed the Maintenance and Support Plan for your ExtendSim Network License.
- With your original Network License, License Manager software was installed on your Server and the ExtendSim application and files were installed on Client computers (typically) or on the Server (atypically).
- To renew your Network License:
 - DO NOT uninstall the License Manager software from the Server nor uninstall ExtendSim files from Client computers. If you follow the instructions, you WILL NOT need to obtain a new License Key.
 - You DO need to renew the Network License on each Client computer and possibly (as discussed in Step 2 below) update each Client computer with the latest ExtendSim application and files.
- Client computers need Read/Write access to the ExtendSim8 directory during the renewal process.
- For more information about the ExtendSim Network License, including minimum requirements as well as instructions for installing on a new Client, checking out a license, and so forth, see the Network License Instructions. That document was provided with your original ExtendSim 8 Network License; it is also available for download at www.extendsim.com/support_resourcecafe.html.

RENEWAL INSTRUCTIONS

Step 1 Renew the Network License

- Typically this step must be done for each Client computer on the network. However, if you have a Server installation of the ExtendSim application and files, such that Client computers launch and use ExtendSim remotely over a network, follow these instructions only for the Server.
- The "site.tmp" file will remove the Maintenance Due message and update the Network License with the new renewal date. This file was either emailed to you or find it on the License Customization Files CD.
- If ExtendSim is run directly on Client computers, copy the site.tmp file to the ExtendSim8 folder on each Client computer. If ExtendSim is instead launched remotely from a Server over the network, copy the site.tmp file just to the ExtendSim8 folder on the Server. (In either case, do not copy the file into the Program Group window. You must copy the site.tmp file into the computer's ExtendSim8 folder.)

Step 2 Update ExtendSim

- Compare your ExtendSim version number to what is currently shipping. The current version number is given at the top of these instructions. Your installed version number is located in the Help > About ExtendSim menu command on Client computers. If the current version number is higher than what is installed on your computers, do either of the following to obtain the newer files:
 - Download the update patch to each computer that has ExtendSim. To download the patch, either go to Help > Updates from within ExtendSim or go to www.extendsim.com/support_upgrades_ES8.html.
 - Or, if an ExtendSim Network CD was shipped to you with this renewal, insert the Network CD into each computer's hard drive and run the Installer.
- Whichever method you choose to obtain the most recent ExtendSim files, you need to install those files on the appropriate computers – either on each Client computer or on the Server. During the installation process, you will also need to enter the serial number and product code located at the top of this page.

Step 3 Launch ExtendSim

- When ExtendSim is launched, the site.tmp file disappears and Network License information is updated.

Imagine That Inc. • 6830 Via Del Oro, Suite 230 • San Jose, CA 95119 USA
408.365.0305 • fax 408.629.1251 • info@extendsim.com
www.ExtendSim.com

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