



# \* MAJOR UPGRADE \*

## NETWORK LICENSE

License Information

Enclosed please find:

- "Network" CD containing:
  - ▶ Client installer of the latest release – ExtendSim 8
  - ▶ Server installer of the new License Manager
- "License Customization Files" CD containing a new site.tmp file to activate your license
- Network License Instructions

### UPGRADING TO THE EXTENDSIM 8 NETWORK LICENSE

You cannot install multiple ExtendSim License Managers on the same Server. Furthermore, because each Network License allows only a specified number of concurrent users, you are not allowed to have both Network Licenses (ExtendSim 7 and ExtendSim 8) installed for more than a short (up to 3 month) transition period.

Thus you have two options when you install the ExtendSim 8 upgrade:

- 1 First uninstall the ExtendSim 7 files from the Server and Client computers. Then install the ExtendSim 8 files. See the instructions for Option 1, below.
- 2 Run the ExtendSim 7 and ExtendSim 8 Network Licenses in parallel for up to 3 months. Then uninstall the ExtendSim 7 files. See the instructions for Option 2, below.

#### Option 1: Uninstalling ExtendSim 7 before installing ExtendSim 8

- 1 First, remove the ExtendSim 7 license from Client computers:
  - Return any Client licenses that have been checked out. (See "Checking In A License" on Page 3 of the Network License Instructions.)
  - On each Client, launch ExtendSim 7.
  - Give the command File > Network License > Remove License.
  - Use Windows' Add/Remove Programs to uninstall ExtendSim 7 from each Client.  
*(To determine which non-checked out computers are currently using ExtendSim, go to the File > Network License > License Info command on any Client computer. To determine which computers have checked out licenses, look for recent "Checked out" log entries in the Server's WANExportLog.txt file.)*
- 2 Next, remove the old License Manager from the Server:
  - In the ExtendSimServer folder on the Server, launch the application "Remove ExtendSim server.exe" – for Vista, right-click the file and select Run as Administrator; for others, double-click the file. You should get two messages: **License Successfully Removed** and **Service Successfully Removed**.
  - Use Windows' Add/Remove Programs on the Server to remove ExtendSim Server files.
  - Delete the ExtendSimServer folder from the Server.
- 3 Then, install the ExtendSim 8 Network License:
  - Follow the installation instructions on Page 2 of the Network License Instructions.
  - Install the new License Manager on the Server; install ExtendSim 8 on Client computers.

#### Option 2: Running the two network licenses in parallel, then uninstalling ExtendSim 7

- 1 Install the ExtendSim 8 Network License:
  - Follow the installation instructions on Page 2 of the Network License Instructions.
  - Install the new License Manager on a different Server than the one that has the ExtendSim 7 License Manager; install ExtendSim 8 on Client computers.  
*Do not install the License Manager for ExtendSim 8 on the Server that has the License Manager for ExtendSim 7!*
- 2 Three months later, or earlier if you prefer, uninstall the ExtendSim 7 Network License:
  - Follow steps 1 and 2 for Option 1, above.
  - This removes the ExtendSim 7 license from Client computers, then from the Server.

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